

We ask all of our patients to provide information about their race, ethnic background and preferred language.

What is your race?

What is your ethnicity?

What is your preferred language?

The information you give us will be kept private. It will help us understand who you are, your needs and how we can provide the best care possible.



We ask
because we care.

FOR MORE INFORMATION ABOUT
WE ASK BECAUSE WE CARE, VISIT
[HANYS.ORG/AHEI](https://www.hanys.org/AHEI).

We Ask Because We Care is sponsored by Advancing Healthcare Excellence and Inclusion, a program of the Healthcare Association of New York State.

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Why is the hospital collecting data on race, ethnicity and language?

Available data on our patients' race, ethnicity and primary language may be inaccurate or incomplete. Better patient data helps us track diseases, conditions and procedures by race and ethnicity, and identify disparities. Understanding healthcare disparities will help us focus our quality improvement work and elevate the quality of care we provide to our diverse patient population.



You are helping us better care for our diverse community.

Who will see my information? How will it be shared?

Your information is confidential and protected by the Health Insurance Portability and Accountability Act. We limit access to patient information, including race and ethnicity.

Who are you collecting this information from?

We are asking all of our patients for this information.

How does this benefit me?

By answering these questions, we get to know more about you. This information helps us to better serve you and your community and ensure the best quality of care is provided.

I am only here for a quick test. How is this relevant to my care?

It is essential for us to know who we serve and whether our patients' needs match the care we provide for all. This information helps us better serve other patients whose needs and preferences are similar to yours. This gives us a complete picture of our patient population.

Do I have to answer these questions?

No. Answering these questions is voluntary. Your decision to answer these questions will help us better serve each individual patient.

What if there are questions that I don't want to answer?

You can skip any question.



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